

Information letter for your 10 - year - guarantee

Thank you for your purchase on Miaustore.com.

We would like to provide you with an overview of your 10 year guarantee.

From the day of purchase, this guarantee covers free delivery to you for all and every part of the fountain, including the following:

- One cat water fountain
 - If you have more than one fountain you will need to purchase separate 10 year guarantees
- Water pump
- Plastic top, silicone connecting tube and pump connector
- USB adapter

The guarantee does **not** cover the following:

- Parts of the ceramic fountain that are chipped after 6 months
- Negligent or deliberate damage to:
 - The fountain
 - Water pump
 - Plastic top, silicone connecting tube and pump connector
 - USB adapter
- Additional products you have purchased from Miaustore.com
- Statutory guarantees

Please note that you can buy the guarantee for up to two weeks after purchasing.

Using filtered water can help to maintain the pump for maximum efficiency. Unfiltered, calcareous water can cause damage to the pump motor and limit years of use.

If you have more than one fountain and have purchased only one guarantee, the guarantee will be assigned to the fountain that was purchased first (This is the first listed fountain on your confirmation email).

Further use of the guarantee for additional fountains is not possible.

If you would like extensive protection for all your fountains, please email support@miaustore.com. Our Customer Support team can guide you through the ordering process for your request without having to order another fountain.

Best regards,

Your Miaustore Team