

Information letter for your 10 - year - guarantee

Dear customer,

We would like to thank you for purchasing at Miaustore.com. To give you an overview about the achievements of our 10 - year - guarantee.

From the day of purchase, this guarantee covers free delivery to you for all and every part of the fountain, including the following:

- One cat water fountain
 - If you have more than one fountain you will need to purchase separate 10 year guarantees
- Water pump
- Plastic top, silicone connecting tube and pump connector
- USB adapter

The guarantee is not made for:

- Parts of the ceramic fountain that are chipped after 6 months
- Negligent or deliberate damage to:
 - The fountain
 - Water pump
 - Plastic top, silicone connecting tube and pump connector
 - USB adapter
- Additional products you have purchased from Miaustore.com
- Statutory guarantees
- Color change due to lime deposits
- We do not replace pumps that are not opened and serviced in accordance with our pump cleaning instructions

Please note that you can buy the guarantee for up to two weeks after purchasing.

Using filtered water can help to maintain the pump for maximum efficiency. Unfiltered, calcareous water can cause damage to the pump motor and limit years of use. .

Further use of the guarantee for additional fountains is not possible.

If you would like extensive protection for all your fountains, please email support@miaustore.com. Our Customer Support team can guide you through the ordering process for your request without having to order another fountain.

Best regards,

Your Miaustore-Team